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FOR IMMEDIATE RELEASE:

UNEMPLOYMENT CLAIMANTS WITH QUESTIONS ABOUT CLAIMS TO CALL AGENCY FOR WORKFORCE INNOVATION HOTLINE

(MIAMI, December 6, 2010) — South Florida Workforce Investment Board (SFWIB) Unemployment Recovery Center (URC) has ended its services. Customers with questions about their claims are encouraged to call AWI's Unemployment Compensation Hotline at 1-800-204-2418 or visit the agency's website at www.floridajobs.org.

Under the current law, the federal Emergency Unemployment Compensation (EUC), Extended Benefits (EB) and Federal Additional Compensation (FAC) programs will conclude over the next several weeks. Claimants eligible for extended benefits have been claiming at least a year and or the maximum benefit period time allowed, which is 99 weeks and almost 2 years.

"We highly encouraged claimants to visit and register at a local Career Center for employment services and training opportunities," Rick Beasley, executive director for South Florida Workforce Investment Board.

Extended Hours

The hotline will be open from 6:30 a.m. to 7:30 p.m. Monday through Friday and from 8:00 a.m. to 4:00 p.m. Saturday. This schedule is tentative and subject to change, as we are closely monitoring any legislative updates.

About South Florida Workforce Investment Board

South Florida Workforce is a public-private partnership and integral partner in Miami-Dade's economic plan that initiates state and federally funded workforce development and training policies for Miami-Dade and Monroe counties. Additionally, South Florida Workforce services and resources are available to everyone at no cost through a network of Career Centers located throughout the Region.

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